Using JustGiving

You can see our main Miles for Matheny fundraising campaign page <u>here</u>.

- The green number at the top of the page is the *combined total* of *all* our different Miles fundraisers and teams.
- If you would like to make a donation to our Miles campaign, but do not want to give to any specific team page or fundraiser, you can click the green "Give Now" button at the top of the page. Your contribution will then be included in the campaign total at the top, but will not be included in any individual fundraising page or team total.
- If you would like to create your own fundraising page or team, click the orange **"Start fundraising"** button to build and share it.
- If you would like to make a donation to a friend or family member's fundraising page or team, scroll down to **Fundraisers** and **Teams**, and click on the one to which you would like to contribute.

Other questions?

See the FAQ (answers provided by JustGiving) below.

***Please note that, because JustGiving is based in the UK, many of their examples will use British pounds (£) instead of dollars. However, as you can see on our main Miles fundraising page, contributions to our campaign and organization should be given in and will be reflected in dollars (\$).

Setting up & managing a JustGiving account:

- Unable to complete your profile?
- <u>I'm having trouble logging into my account.</u>
- o How do I update my email address?
- o How can I update my card details for donations?
- How do I delete my account?

• I want to set up my own fundraising page or team:

- o <u>Setting up a Charity Fundraising page.</u>
- o <u>A guide to Team Pages.</u>
- o How can I join a Team?
- o How to edit you Team Page.
- How can I invite others to join my Team?
- o <u>I'm having trouble joining a Team.</u>
- o <u>Raising money in memory of a loved one.</u>
- o How do I add money that I've raised offline?
- What are fundraising page features? How do I get the most out of my page?

• I want to contribute to someone else's fundraising effort:

- o How can I donate and what fee do you take?
- o How can I get a refund for a donation I've made?
- How can I donate anonymously or hide the donation amount?
- o <u>I'm having trouble donating.</u>
- o What happens if my donation is rejected?
- O Donation Boost & platform fees