

# Matheny School and Hospital, Incorporated: Community Health Needs Assessment Report [CHNA] 2016

# **Executive Summary**

Matheny School and Hospital was founded in 1946 and operates a special hospital, primary and secondary special education schools, day programs, group homes and an arts program, all focusing on children and adults with medically complex developmental disabilities. The focus of this needs assessment is primarily the hospital but our commitment to our patients, clients and students is multi-focal and interdisciplinary across the continuum of Matheny's services. The specialty of the Matheny Hospital, located in Somerset County, is medically complex developmentally disabled patients.

**Community:** Our community served is the population of people in the state of New Jersey with medically complex developmental disabilities. These disabilities may include: cerebral palsy, autism spectrum disorders, intellectual disabilities, processing/communication disorders, speech impairments, Down Syndrome, rare neurological disorders, mental illness, vision impairments, hearing impairments, traumatic brain injury, spina bifida, and fetal alcohol spectrum disorders.

**Collaborations:** Information reported on in this assessment was gathered in collaboration with several other agencies serving people with disabilities in the state.

**Identification of prioritized needs:** Analysis of data and observations collected from resources throughout the state.

**Matheny's mission**: To provide exceptional care and an optimal quality of life for children and adults with special needs and medically complex developmental disabilities.

**Matheny's vision:** To be the recognized model of excellence in the field of developmental disabilities.

Our Goal: To deliver exquisitely safe, high quality care to every patient, every day.

Our Core Values: Respect, Compassion, Professionalism and Integrity

This report describes our processes and findings in assessing our community's needs. We sought to elucidate perceptions of patients, families and other organizations regarding the medically complex developmentally disabled people living in New Jersey. We also sought to build upon previous needs assessments performed by Matheny and explore opportunities that may help meet the unmet needs of our patients and clients.



### **CHNA 2016**

# **Community Served:**

According to the New Jersey Division of Developmental Disabilities (DDD) there are approximately 25,000 individuals living with developmental disabilities in our State. Somerset County reportedly is home to approximately 1,300 developmentally disabled individuals. Of note, approximately 400 developmentally disabled people are noted by DDD to be receiving services out of state, with 362 of those individuals receiving out of state residential services.

DDD reports that the majority of developmentally disabled people in New Jersey live at their family home. This population also resides in: DCA-licensed homes, developmental centers, group homes, skilled nursing facilities, special hospitals, state psychiatric hospitals, supervised apartments, and other supportive housing.

Matheny serves clients from 19 of the 21 counties in New Jersey, with the largest groups coming from Somerset (19.4%), Essex (12.3%) and Morris (9.0). [Table 1] 101 of these clients are inpatients at Matheny's Special Hospital, which is licensed by the New Jersey Department of Health and Accredited by The Joint Commission. 30 adults reside in Matheny's community residences. Eleven students attend The Matheny School but live at home. The Schools' total enrollment is 45 students. We also care for several outpatients who utilize our dental services and sub-specialty medical services.

Approximately 75% of Matheny's clients are between the ages of 12 and 40. Thirteen per cent are between the ages of 41 and 50. The remainder are under 12 years of age (6.4%), 50-64 (4.4%) and over 65 (1.25%). [Figure 1]

The great majority of Matheny inpatients and group home residents have cerebral palsy as their primary diagnosis. In addition to cerebral palsy, our patients may have other associated clinical conditions such as vision and hearing deficits, seizure disorders, intellectual disabilities and dysphagia, with resulting aspiration problems. Matheny also cares for patients with spina bifida, Lesch-Nyhan Disease (LND) and a wide range of uncommon neurological conditions including Rett syndrome, Angelman syndrome, Cornelia de Lange syndrome, Wolf-Hirshorn syndrome, 4Q deletion syndrome. Lesch-Nyhan Disease is a rare x-linked recessive disorder associated with cognitive impairment, high levels of uric acid in the blood, kidney involvement, and the hallmark symptom – involuntary self-injurious behaviors. Matheny is recognized as one of the leading sources of information on care issues regarding Lesch-Nyhan Disease.

Matheny's Center for Medicine and Dentistry provides medical and dental care to all of Matheny's inpatients, and, in 2015, provided care to 535 outpatients from the community. These outpatients came from 17 different counties:



### **Healthcare Facilities and Other Resources**

Matheny is unable to provide medical and dental care to the majority of the population of people with disabilities in New Jersey. Therefore we have collaborated with other facilities and informed potential outpatients about facilities that can help provide that care. [Table 2]

The Atlantic Health Developmental Disabilities Centers are part of the Center for Human Development at Morristown Medical Center. The DDC offers diagnostic and treatment services for adults with developmental disabilities. Its staff includes board-certified internal medicine physicians and nurse practitioners who collaborate with developmental pediatricians, neurologists, psychiatrists, clinical nurse specialists, psychologists and licensed professional counselors to provide comprehensive, integrated primary care and behavioral health services. Any adult with a developmental disability is eligible for DDC services but needs to be registered with the New Jersey Division of Developmental Disabilities (DDD). Patients include individuals who live with their families or in their own homes, supervised apartments, skills development homes with sponsors, or group homes with staff.

DDC medical developmental disabilities services include: comprehensive medical and neurological evaluations; coordination of care; dental care; hospitalization at Morristown Medical Center or Overlook Medical Center with coordinated follow-up care and discharge services; neurological examinations and testing; primary health care for acute and chronic illness; referrals for genetic counseling and birth defects diagnosis and counseling; referrals for subspecialists (cardiologists, dermatologists, orthopedists, etc.); workshops and educational programs focusing on the special needs of people with developmental disabilities. The facility also provides behavioral health developmental disabilities services, and, at its child development and autism centers, provides pediatric developmental disabilities services as well.

The Robert Wood Johnson Department of Family Medicine and Community Health operates the New Jersey Primary Care Research Network, a practice-based research network of nearly 120 primary care practices, more than 300 physicians, and approximately 750,000 patients. Participating practices are located throughout New Jersey in a variety of urban, suburban, and semi-rural settings.

The Summit Medical Group employs more than 550 practitioners who support more than 80 medical specialties and services. In addition, SMG supports medical research to identify best treatments and practices for patients.

Pleasant Run Family Physicians in Neshanic Station, NJ provides care for patients of all ages, from newborns to geriatrics. It is part of the Atlantic Accountable Care Organization (AACO), a joint venture of Atlantic Health System and Valley Health System. It encompasses more than



1,800 physician participants in four regions of northern New Jersey, including Bergen, Morris, Sussex, Union, Hunterdon, and Somerset counties.

The Richard Hall Community Mental Health Center in Bridgewater, NJ, is part of the Somerset County Department of Human Services. Its Office on Aging and Disability Services is a designated Aging and Disability Resource Connection (ADRC), designed to streamline access to long-term care support services, health promotion, and education. It links seniors, their caregivers, and adults with disabilities to the programs and services needed to remain independent and active in the community.

Trinitas Hospital Behavioral Health Services is a comprehensive department of behavioral health and psychiatry operated by the Trinitas Regional Medical Center. Services are offered along with a full continuum of care, with specialized services available for adults, children, adolescents, and their families. In addition to operating a 95-bed inpatient facility for the adult, child/adolescent and mentally ill/developmentally-disabled persons, the hospital provides almost 200,000 behavioral health visits in a typical year.

### **Data Collection Process**

To determine how the health needs of people with disabilities in the state of New Jersey are being met, Matheny surveyed 51 agencies. Fourteen of those agencies (27.4%) responded, but only seven identified themselves. They are: Abilities of Northwest New Jersey, Inc.; Alternatives, Inc.; Center for Family Support New Jersey; LADACIN Network; North Jersey Elks Developmental Disabilities Association; Princeton Child Development Institute; and Progressive Comprehensive Services, LLC.

### **Identified Health Needs**

Participants in the survey were asked to rank seven types of services provided in terms of unmet need:

- Availability of adaptive equipment and devices.
- Living quarters/residential services.
- Medical and dental services.
- Occupational/employment training and assistance.
- Recreation.
- Therapeutic service.
- Transportation.



The responses resulted in the following overall ranking based on unmet need: 1) Medical and dental services; 2) Transportation; 3) Living quarters/residential services; 4) Occupational/employment training and assistance; 5) Therapeutic services; 6) Availability of adaptive equipment and devices; 7) Recreation. [Table 3]

When asked for other important needs not included in the above list, there were five responses:

- Mental health services.
- Case management, health and wellness, and mental health therapy and psychiatry.
- Outpatient psychiatric care.
- Mental health services for people with physical disabilities.
- Respite care.

### **Direct Care Services Provided**

Services provided by those surveyed include the following: Day programming (85.71%); Recreation (78.57%); Transportation (64.29%); Living quarters/residential services (57.14%); Occupational/employment training and assistance (57.14%); Therapeutic services (50.00%); Adaptive equipment and devices (28.57%); and Medical and dental services (21.43%). Additional services include Behavior management, Applied behavior analysis, Early intervention, Special education, Respite, and In-Home supports. [Figure 2]

### **Maximum Travel Time to Receive Services**

Respondents were asked about the distance people with disabilities will travel for key services. See Figure 3.

- Medical and dental services: 46 minutes-one hour, 35.71%; 31-45 minutes, 28.57%; 16-30 minutes, 21.43%; greater than one hour, 14.29%
- Adaptive equipment and devices: 16-30 minutes, 28.57%; 46 minutes-one hour, 28.57%; 31-45 minutes, 21.43%; greater than one hour, 21.43%.
- Day programming or occupational/employment training: 16-30 minutes, 38.45%; 31-45 minutes, 30.77%; 46 minutes-one hour, 23.08%; and greater than one hour, 7.69%
- Therapeutic services: 16-30 minutes, 30.77%; 31-45 minutes, 30.77%; 46 minutes-one hour, 23.08%; and greater than one hour, 15.38%.
- Recreation: 16-30 minutes, 53.85%; 31-45 minutes, 23.08%; 46 minutes-one hour, 7.69%; greater than one hour, 7.69%.



# **Healthcare Facilities Serving People with Disabilities**

The following healthcare facilities were listed by one or more of the respondents:

St. Luke's University Hospital, Bethlehem, PA; Hackettstown Medical Center, Hackettstown, NJ; Premier Health Associates, several locations in Sussex and Warren counties, NJ; Children's Specialized Hospital, New Brunswick, NJ; Children's Hospital of Philadelphia; Robert Wood Johnson Somerville, New Brunswick and affiliated networks; Bergen Regional Medical Center, Paramus, NJ; Morristown Medical Center, Morristown, NJ; Trinitas Regional Medical Center, Elizabeth, NJ; Jersey Shore Medical Center, Neptune, NJ; Community Medical Center, Toms River, NJ; Monmouth Medical Center, Long Branch, NJ; Capital Health Centers, Trenton and Pennington, NJ; Princeton Healthcare Center, Princeton, NJ; Hunterdon Medical Center, Flemington, NJ; St. Mary's Hospital, Passaic, NJ; St. Joseph's Hospital, Paterson and Wayne, NJ.

### Age Breakdown of People with Disabilities Served See Figure 4.

- 50.00% of respondents serve more than 100 individuals between the ages of 21 and 64.
- 30.00% serve more than 100 infants and children under four years old.
- 25.00% serve children and adolescents, ages four through 20.
- 15.38% serve adults 65 years and older.

### Geographical Breakdown (by county) of People with Disabilities Served [Table 4]

- 60% of respondents serve people in Bergen, Essex, and Morris counties.
- 53.33% serve people in Hudson, Middlesex, Monmouth, Passaic, Somerset, and Union counties.
- 46.67% serve people in Hunterdon and Warren counties.
- 40.00% serve people in Sussex County.
- 33.33% serve people in Mercer and Ocean counties.
- 26.67% serve people in Burlington County.
- 20.00% serve people in Camden County.
- 13.33% serve people in Atlantic, Cape May, Cumberland, Gloucester, and Salem counties.

# Breakdown by Living Situation of People with Disabilities Served [Figure 5]

- 50.00% of respondents serve more than 100 individuals who live in a family, relative or friend's home.
- 16.67% serve more than 100 individuals who life fully independently.



- 8.33% serve more than 100 individuals who live in a private home/apartment with parttime assistance from formal (paid) or informal (family/friend) caregivers.
- 8.33% serve more than 100 individuals who live in a private home/apartment with fulltime assistance or supervision.
- 7.14% serve more than 100 individuals who live in a group home.

# Primary Providers of Daily Care (ADLs, cooking, etc.) of People with Disabilities [Figure 6]

- 50.00% of respondents serve more than 100 individuals whose family is the primary care provider
- 35.71% serve more than 100 individuals whose primary care provider is a direct support professional or other paid caregiver.
- 10.00% serve more than 100 individuals who are independent, i.e., do not require assistance.

# Major Gaps or Problems Limiting the Ability to Serve Persons with Disabilities in NJ [Table 5]

- Funding
- Transportation funding
- Behavioral/Psychiatric/Medical needs.
- Psychiatric outpatient care. "The people we serve are not routinely offered the same level of care as a person without a DD diagnosis in this area."
- Mental health services.
- Housing options for individuals with disabilities.
- Respite for individuals with complex medical needs.
- Doctors with specialized training.

In 2014, the Arc of New Jersey Family Institute conducted a survey among the families it served. One of the questions was: If you could change two things about the system or services for people with intellectual or developmental disabilities, what would that be?

- "More transparency from DDD regarding the availability of services."
- "Less delays with housing, more information, choices, and availability."
- "Clear, simplified application process, less paperwork."
- "Assignation of a case manager from birth to help families navigate the system.

<sup>&</sup>quot;Quicker processing and attention of application and requests."



# Preparing Future Healthcare Providers to Serve the Disability Community

Recognizing that its ability to provide medical and therapy care for the disability community in New Jersey is limited, Matheny does everything it can to train future professionals in the field. This includes training and education of medical students, nursing students, and students in the various therapies.

# **Medical Students**

Approximately 170 undergraduate third year Rutgers New Jersey Medical School medical students from visit Matheny annually during their pediatric clerkship. They get a 6.5 hour experience, totaling 1,112 "student-hours" of training provided per year. The students receive exposure to an interdisciplinary approach to providing care to the medically complex developmentally disabled patient. They meet with Matheny's medical staff, speech therapists, dieticians, personal care assistants, arts program staff, our research director, social workers and adult services staff. They also receive patient contact, including persons with Lesch-Nyhan Disease.

In the context of a standardized patient exercise, the students conduct clinical interviews with patients who communicate in ways other than verbal. A study published in *Academic Medicine* confirmed the short term impact on students' attitudes and perceived readiness to serve persons with complex developmental disabilities. Overall student evaluations of the one-day experience have consistently placed Matheny's program among the most highly rated pediatric clerkship experiences.

Residents in adolescent medicine at the Morristown Medical Center visit Matheny for exposure to medically complex patients with developmental disabilities. Approximately 10 residents rotate per year, each for about 2.5 hours, totaling 25 hours of training. The residents meet with Matheny's research director, medical staff, a dietician, and a physical therapist.

### **Nursing Students**

Approximately 130 undergraduate and graduate nursing students from four NJ educational institutions – Raritan Valley Community College, Passaic County Community College, Seton Hall University, and Union County Vocational Technical High School spend more than 4,300 hours per year training at Matheny.

The nursing students from Raritan Valley Community College and Passaic County Community College complete their pediatric clinical rotations at Matheny, spending 12 hours a week on the hospital floor. Nursing students from Seton Hall receive training at Matheny's Adult Learning Center in Hillsborough as part of the community nursing program at the university that requires Bachelor of Nursing candidates to spend time at a variety of community nursing settings.



Matheny also helps educate graduate nursing students from Seton Hall during clinical rotations and has participated in their thesis development exercises.

High school students at Union County Vocational -Technical High School shadow nurses throughout the day as preparation for a career in medicine.

All of the students learn unique skills such as how to communicate with non-verbal patients and how to dispense medications to people with complex disabilities, so they will be prepared if they later encounter persons with disabilities in other care settings.

### **Therapies**

In 2015, therapy majors from 19 US colleges and universities performed more than 2,000 hours as interns at Matheny in occupational, physical, speech, music and recreation therapy. The participating institutions were: Bloomsburg University, East Carolina University, East Stroudsburg University, Eastwick College, Elizabethtown College, Florida State University, Ithaca College, Kean University, Marywood University, Misericordia University, Monmouth University, Montclair State University, Northeastern University, Rutgers University, Shenandoah University, Southern Methodist University, University of Scranton, University of Miami, and Winston-Salem State University.

### **Social Services**

Matheny also has an active internship program for social workers. The internship requires approximately 500 hours of supervised clinical clerkship with our patients. Colleges and universities supplying interns in recent years included the College of Staten Island, Monmouth University, and Rutgers University.

# Helping to Meet the Unmet Needs of Our Medically Complex Developmentally Disabled **Population**

In order to help meet the unmet needs of our community, Matheny has embarked on the following:

- Transform our hospital into a data driven high reliability organization that delivers exquisitely safe, high quality care to every patient every day.
- Maintain our Accredited status with The Joint Commission.
- Develop our community programs outreach into a coordinated cross-departmental system to embrace more patients in our immediate area and beyond



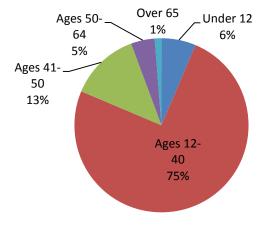
- Coordinate our Arts Access programs with other similar organizations around the
- Continue to work collaboratively with healthcare educational programs across the State to improve the perception and ability of caregivers with reference to our population.
- Work with NJ resources to develop group homes for children and adults in the developmentally disabled community.
- Continue to work with advocacy groups around NJ to improve the standing of our population with regard to state and federal resources.



Table 1. Counties of Residence of **Matheny's Outpatients** 

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County	Percentage
Somerset	36.7%
Morris	15.0%
Union	7.5%
Passaic	6.5%
Middlesex	6.0%
Hunterdon	5.8%
Essex	5.6%
Warren	4.9%
Sussex	4.7%
Bergen	2.0%
Mercer	1.7%
Hudson	1.1%
Monmouth	1.1%
Ocean	0.9%
Burlington	0.2%
Camden	0.2%
Cumberland	0.2%

Figure 1. Ages of Inpatients





**Table 2. Collaborating Healthcare Facilities** 

# Collaborating Healthcare Facilities Atlantic Health Developmental Disabilities Centers: Union Campus and Morristown Medical Center Morristown Medical Center Family Medicine Robert Wood Johnson Medical Center Family Medicine Summit Medical Group Pleasant Run Family Physicians Richard Hall Community Mental Health Center Trinitas Hospital Behavioral Health Services

**Table 3. Ranking of Unmet Service Needs** 

Rank	Service
1	Medical and dental services
2	Transportation
3	Living quarters/residential services
4	Occupational/employment training and assistance
5	Therapeutic services
6	Availability of adaptive equipment and devices
7	Recreation

Figure 2. Percentage of Responding Organizations Providing Key Services

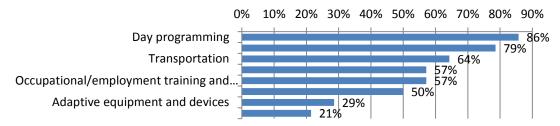




Figure 3. Respondents' Judgements about Maximum Desirable Travel Time to Receive Services

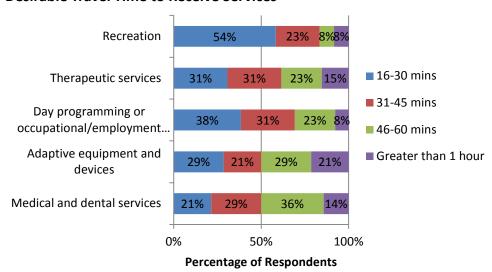


Figure 4. Age Groups Served by Responding Organizations

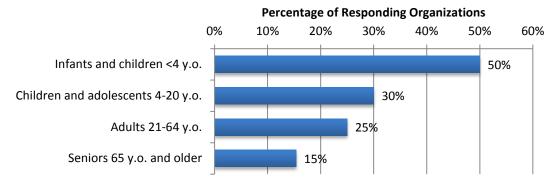




Table 4. Percentages of Respondents Whose Organizations Serve County Residents

County	Percentage of Respondents
Atlantic	13%
Bergen	60%
Burlington	27%
Camden	20%
Cape May	13%
Cumberland	13%
Essex	60%
Gloucester	13%
Hudson	53%
Hunterdon	47%
Mercer	33%
Middlesex	53%
Monmouth	53%
Morris	60%
Ocean	33%
Passaic	53%
Salem	13%
Somerset	53%
Sussex	40%
Union	53%
Warren	47%

**Figure 5. Living Situations of Persons Served by Responding Organizations** 

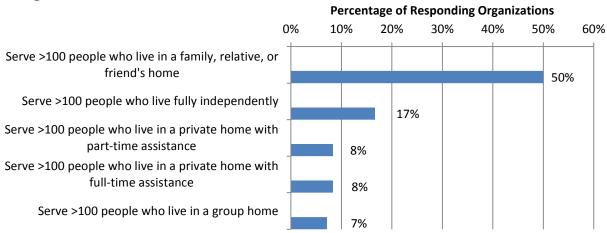
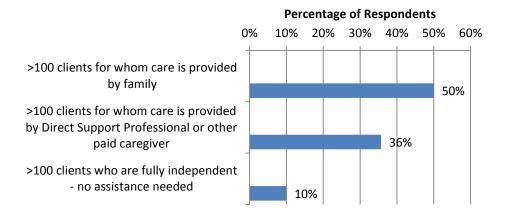




Figure 6. Principal Providers of Daily Living Care to Respondents' Clients



**Table 5. Identified Gaps in Resources** 

Major Gaps	
Care funding	
Transportation funding	
Behavioral/psychiatric/medical services	
Housing options for individuals with disabilities	
Respite for individuals with complex medical needs	
Doctors with specialized training	